



PATENTS
109140-0001

9/A
smc
3/5/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of:)
Jeffrey Delaney et al.)
Serial No.: 09/496,170)
Filed: February 1, 2000)
For: MULTI-MODE MESSAGE.)
ROUTING AND MANAGE-)
MENT)

Examiner: Alan Hoosain

Art Unit: 2645

RECEIVED

MAR 05 2003

Technology Center 2600

Cesari and McKenna, LLP
88 Black Falcon Avenue
Boston, MA 02210
February 27, 2003

"Express Mail" Mailing-Label Number: EL 714 810 245 US

Honorable Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

RESPONSE AND AMENDMENT

An Office Action dated 9/5/2002 was received rejecting the claims in this application. Applicant's attorney wishes to thank the Examiner for his in-depth, well thought out search and Office Action. This response addresses the cited prior art and other issues raised by the Examiner. A request for a two month time extension is included with the appropriate fee.

IN THE CLAIMS:

1.(amended)

A messaging system comprising:

a message server comprising a plurality of modalities for transmitting messages;